

## MODERNIZE. REVOLUTIONIZE. FUTURIZE.

EMPOWER YOUR GLOBAL TEAMS AND OPTIMIZE YOUR BUSINESS.

Today's teams are unprecedented. Working anywhere at any time, they connect faster and more frequently than ever before. Together, with Ovum Research, we've discovered unified communications and collaboration (UCC) is not just essential for companies chasing success in the future – it's business critical.









**INVESTMENT ON THE RISE:** UCC FUNDING AND DEPLOYMENTS ARE GROWING.

## **INVESTMENT PRIORITIES BY FEATURES:**







digital assistants

**Al-powered** 



Video conferencing



**Speech** recognition







**BUSINESS PLANS FOR UCC** SPENDING MOVING FORWARD.

## 10% PLAN TO INCREASE BY AN ASTOUNDING 21% OR MORE

**26**% of businesses

businesses

**25**% of

**15%** of businesses

**7**% of businesses

**3**% of businesses

5% INCREASE

INCREASE

6%-10%

11%-20% **INCREASE** 

**21%-50%** 

Percentage of UCC spend increase

**51%** OR MORE



UNIFIED COLLABORATION DOESN'T JUST BENEFIT TEAMS – IT DRIVES BUSINESS GOALS.

consolidating to a single UCC solution.

IT Leaders expect four major breakthroughs when



**TEAM PRODUCTIVITY** 



COSTS

THE DRIVER

OF SUCCESSFUL







LACK OF BUDGET

CIO'S SEE THE NEED TO CONSOLIDATE,

**BUT WHAT'S HOLDING THEM BACK?** 





**UCC USER ADOPTION:** A clear and concise digital transformation plan.

CIO's who have triumphantly consolidated their

collaboration tools advise the next generation to prioritize the

following actions for a similar outcome.







**EXPECT POSITIVE ROI WITHIN A YEAR.** 



DIVE DEEPER INTO THE DATA.

adoption approaches, priorities, successes, and challenges.

Ovum Research, we surveyed over 2,000 IT leaders across the

Access the full whitepaper to learn the top 10 imperatives to

world and discovered all there is to know about present-day UCC

**Read the Whitepaper** 

effective UCC adoption, and so much more.

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