



## What is Hosted VoIP?



Hosted VoIP uses your Internet connection to digitally place and receive calls. **What does this mean for you?**

## Benefits of Hosted VoIP



### Easier to Use

You don't have to be a technician to make changes to your Hosted VoIP system. You don't even have to call a technician—just go online and make whatever changes you want with a few clicks of a mouse.



### No Maintenance or Updating

Forget about equipment maintenance and end-of-life concerns for your phone system. Hosted VoIP is the last communications platform you'll ever need to buy.



### Less Hardware Costs

Hosted VoIP eliminates the need for annual maintenance contracts, costly upgrades, and proprietary premises-based equipment.



### No-Sweat Scalability

Because Hosted VoIP is cloud-based, many of its features are delivered on a virtual basis. That means they have no appreciable limits.



### Improved Disaster Recovery

Callers never get a busy signal. If the power or Internet goes out in one location, calls are automatically routed to another location. Voicemail is available anywhere you have Internet.



### Increased Efficiency

Increased Efficiency. Hosted options like voicemail to email and ad hoc conferencing enables your employees to better manage missed calls and enjoy easy, real-time collaboration.



### No Extra Phone Lines

By routing calls through your Internet connection, Hosted VoIP allows you to eliminate your PRI/T1/ISDN services.



### High-Tech Features

Enjoy the phone features available to a Fortune 500 without spending a fortune.



### Better Mobility

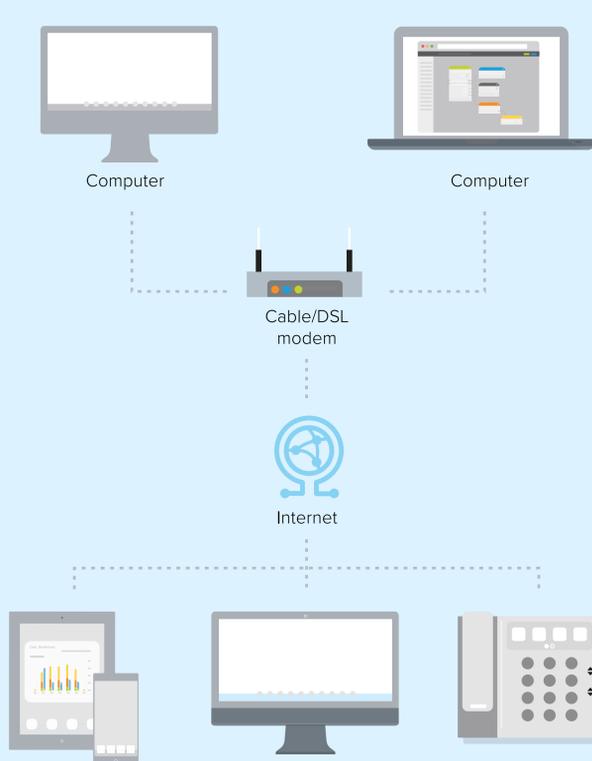
With Hosted VoIP, you're not tied to your office any more. Connect your people anywhere in the world on any mobile device.



## Hosted VoIP in a Nutshell

“VoIP” stands for Voice over Internet Protocol. “Hosted” means the servers and other hardware are maintained and upgraded off-site by your service provider. This means **less cost and hassle for you**, but **better service and productivity** for your employees.

Here's how it works:



Sources: <http://research.unifiedcommunications.techtarget.com/News/24023799/VoIP-hardware-is-hot-ticket-item-among-IT-pros>  
<http://research.unifiedcommunications.techtarget.com/Features/Three-use-cases-that-highlight-the-benefits-of-VoIP>

**65%**  
of companies switched to VoIP to cut telecom costs.

**60%**  
switched because of cost savings created by VoIP's operational efficiency.

**20-30%**  
savings usually result from VoIP adoption.



