

System Requirements

Summary

These are the minimum system requirements for your Jive service, which includes requirements for the following platforms: Jive Web, Jive Mobile, Jive Voice (digital lines), and Fax.

- Router with internet connection
- IP Phone
- Online Account
- Jive Mobile apps
- Jive Voice (digital lines)
- Fax

Jive Web

SUPPORTED BROWSERS	SUPPORTED OPERATING SYSTEMS
Google Chrome: version 41 or higher	Windows 8 (32 and 64-bit)
Microsoft IE version 11 or higher	Windows 7 (32 and 64-bit)
Mozilla Firefox version 37 or higher	Mac OS X with Mac OS 10.7 (Lion) or later

NOTE: Unsupported browsers will be prevented from accessing the Jive Online account.

Jive Mobile Apps

REQUIREMENTS FOR MOBILE	REQUIREMENTS FOR PC	REQUIREMENTS FOR MAC
iOS 7.0 or later (iOS 9.0 supported)	Windows 7 and 8	Mac OS X 10.7 Lion or above
Android OS 4.0 or later (Android M supported)	1 GHz (32-bit) or 2 GHz (64-bit) processor	Intel processor
	Minimum of 512 MB of memory	Minimum of 512 MB of memory
	200 MB of hard drive space	100 MB of hard drive space
	Microsoft Outlook 2010 or higher	

Jive Voice (Digital Lines)

- High speed Cable, DSL or Fiber Optic Internet service
- 90Kbps per digital line for Non-Polycom devices
- 128Kbps bandwidth per digital line for Polycom devices

Fax

FOR E-MAIL TO FAX/FAXOUT:

- Active e-mail account

FAXING WITH A TRADITIONAL FAX MACHINE:

- High speed Cable, DSL or Fiber Optic Internet service
- ATA & Digital Line
- Fax Machine

NOTE: This information may change without prior notice from Jive.