

SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE GOTOASSIST REMOTE SUPPORT V5 SERVICE (FORMERLY KNOWN AS RESCUEASSIST)



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In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at <https://www.logmeininc.com/gdpr/resource-center>.

GoToAssist Remote Support v5 (formerly RescueAssist)

Sub-Processor Name	Service Type	Country
Twilio, Inc.	Product-related SMS invites communication platform.	United States
Clickatell, Inc.	Product-related SMS invites communication platform.	United States
Splunk, Inc.	Storage of media event logs.	United States
Amazon.com, Inc., Incl. Amazon Web Services	Cloud-hosting provider for specific product features.	United States Europe Asia
Microsoft Corp, Incl. Azure	Cloud-hosting provider for specific product features, including recordings storage	Europe United States
84codes, incl. CloudAMPQ	Message queuing.	United States Europe
AppCues, Inc.	Cloud-based User Surveys & Onboarding help	United States
Amplitude, Inc.	Cloud-based User Analytics Service	United States