

SUB-PROCESSORS AUTHORIZED TO PROCESS CUSTOMER CONTENT TO PROVIDE THE CORE FUNCTIONALITY OF THE GOTO COLLABORATION SERVICES



Published: September 30th, 2020

GoTo Collaboration Suite (incl. GoToMeeting, GoToWebinar, and GoToTraining)

Entity Name	Entity Type	Entity Country
Equinix, Inc. Switch, Inc. Crown Castle International Corp.	Third-party co-location hosting providers for GoTo Collaboration Suite	United States and Europe (Equinix*, Switch*, Crown Castle) *Customer Content is only stored on Equinix and Switch data centers located in the United States.
Amazon.com, Inc., Incl. Amazon Web Services, Cloudfront	Cloud hosting provider, Content Delivery Network (CDN)	United States Europe APAC
VoiceAI by LogMeIn (if enabled)	LogMeIn's voice-to-text transcription functionality	United States
Filestack, Inc.	File upload service provider	United States

GoToWebinar and GoToStage

Entity Name	Entity Type	Entity Country
BoldChat, LogMeIn Inc.	Live chat service for customer interactions	<i>Please refer to BoldChat Subprocessors under: https://logmeincdn.azureedge.net/legal/gdpr-v2/20190925-Subprocessor-Bold-Bold360-Bold360ai-final.pdf</i>
AddEvent, Inc.	Calendar integration service	United States Europe
Stripe Inc.	Payment service provider for GoToWebinar	United States