

SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE GRASSHOPPER SERVICE



Published: April 2021

In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at <https://www.logmein.com/trust/resource-center>.

Grasshopper

Sub-Processor Name	Service Type	Country
Switch, Inc.	Third-party co-location hosting providers for Grasshopper	United States
Amazon.com, Inc., Incl. Amazon Web Services	Cloud hosting provider for core and communication services	United States
LogMeIn Voice AI	Provider for Grasshopper transcription service (Voice-to-text functionality for voicemails)	United States
Google Cloud Speech-to-Text	LogMeIn/GoTo's Backup Provider for Grasshopper transcription service (Voice-to-text functionality for voicemails)	United States
Google Cloud Storage	Storage platform for Grasshopper transcription service	United States
Ruby Receptionist	Partnership vendor providing live receptionist call answering services	United States
Aflalo Communications, Inc.	Third-party service to submit and save scripts for professional greeting recordings	United States Canada
DocuSign, Inc.	Utilized to facilitate telephone number porting requests	North America Europe
PubNub, Inc.	Push notifications to user mobile devices	United States Europe Asia

		Note: connections are automatically routed and handled by the nearest data center for response and throughput.
Twilio SendGrid	Product-related email notification service	United States