

SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE JIVE AND GOTOCONNECT SERVICES



Published: September 30th, 2020

In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at the <https://www.logmeininc.com/trust/resource-center>

Jive and GoToConnect*

Sub-Processor Name	Service Type	Country
Amazon.com, Inc., Incl. Amazon Web Services	Cloud-hosting provider for Jive product features	United States
Equinix Inc. Digital Realty, Inc. CoreSite Realty Corporation (Coresite) Internap Corporation (Internap/INAP) ServerCentral, LLC. (Server Central) Switch Communications Group, LLC. (Switch)	Third-party co-location hosting providers for Jive services <i>Note: Primary hosting location is based on closest data center location.</i>	United States Brazil Germany Australia
Google LLC, Incl. Google Cloud (if enabled)	Voice-to-text transcription provider	Worldwide* *Google Transcription is an optional feature and Google does not store or maintain translations after conclusion of the processing operation.
Syniverse Technologies LLC	Call routing engine	United States
Intercom, Inc.	Customer engagement/messaging platform. Facilitates communication with users based on their behavior within our applications.	United States

*GoToConnect includes features and functions from GoToMeeting. Please consult the GoTo Collab Suite Product Resources page of the Privacy & Trust Center at www.logmeininc.com/trust to find out more.