

PRIVACY & SECURITY CUSTOMER RESOURCE GUIDE

As a global company with users in nearly every country around the world, LogMeIn has implemented a comprehensive global data privacy and security program designed to protect the personal and confidential information entrusted to us by our customers, users, and end-users.

To learn more about our products and their specific certifications we encourage you to click the product icons at the bottom of the [LogMeIn Trust & Privacy Center](#) homepage.

Data Privacy & Security

Privacy Program Overview

which includes information about legal (e.g., GDPR and CCPA) and transfer (e.g., EU Model Clauses) frameworks.

Security and Privacy Operational Controls

or "SPOC" documents describe product-specific technical and organizational measures such as encryption standards and data retention periods and support.

Sub-Processor Disclosures

which include information about data center locations as well as third parties, service providers, and LogMeIn affiliates used in providing the applicable LogMeIn service. *We also offer the ability to subscribe to receive e-mail updates to our Sub-processor Disclosures [here](#).*



Independently Verified Certifications

Our product portfolio maintains robust third-party security and privacy certifications and aligns to globally recognized frameworks. Click the product icons on the [Trust & Privacy Center](#) for product-specific applicability.



SOC3 serves as third-party validated evidence of the efficacy of our cybersecurity risk management program. You can download our SOC3 reports, which affirm completion of SOC2 Type II, [here](#).



BSI C5 certification for cloud computing compliance with the Germany Federal Office for Information Security.



APEC CBPR and PRP certifications; read more on our blog [here](#).



ISO 27001 is a validated attestation of our compliance with the ISO27001 standards framework for our Information Management Systems.



TRUSTe Enterprise Privacy takes into account applicable data protection laws and frameworks and demonstrates our responsible data collection, processing, and privacy management practices.

Agreements & Policies

LogMeIn's [Legal](#) page was created to provide a comprehensive overview of our legal contract terms, conditions, policy statements and agreements including:

Data Processing Addendum (DPA)

available in English and German and designed to address applicable data privacy laws including GDPR and CCPA.

Business Associate Agreement (BAA)

pre-signed and available through DocuSign for GoToMeeting, GoToWebinar, GoToTraining, and GoToConnect.

Readily available resources at your fingertips.

Go to logmeininc.com/trust for more information.