

SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE GOTOASSIST SERVICE



Published: December 28, 2018

In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at the [Resource Center](#).

GoToAssist Service Desk

Sub-Processor Name	Service Type	Country
Equinix, Inc. and Switch, Inc.	Third-party co-location hosting providers for GoToAssist Service Desk	United States
SendGrid, Inc.	Product-related email communications platform	United States
Splunk, Inc.	Storage of logging events used for report generation	United States

GoToAssist Remote Support

Sub-Processor Name	Service Type	Country
Equinix, Inc. and Switch, Inc.	Third-party co-location hosting providers for GoToAssist Remote Support	United States
Amazon.com Inc., incl. CloudFront	Content Delivery Network (CDN) <i>Note: No Customer Content is handled via the CDN</i>	Worldwide* <i>*will connect users to the nearest edge server based on IP location, to find out more, please visit: https://aws.amazon.com/about-aws/global-infrastructure/</i>
Amazon.com, Inc., incl. Amazon Web Services	Code repository and cloud-hosting provider for endpoint delivery and cloud recordings	United States
SendGrid, Inc.	Product-related email communications platform	United States

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Sub-Processor Name	Service Type	Country
Amazon.com, Inc., incl. Amazon Web Services	Cloud-hosting provider for GoToAssist Seelt	United States

Clickatell, Inc.	Product related SMS invites communication platform.	United States
SendGrid, Inc.	Product-related email communications platform	United States
Splunk, Inc.	Storage of logging events used for report generation	United States
TokBox, Inc.	Video transmitting and playback	United States

GoToAssist Corporate

Sub-Processor Name	Service Type	Country
Equinix, Inc. and Switch, Inc.	Third-party co-location hosting providers for GoToAssist Corporate	United States
Amazon.com, Inc., incl. CloudFront	Content Delivery Network (CDN) <i>Note: No Customer Content is handled via the CDN</i>	Worldwide* <i>*will connect users to the nearest edge server based on IP location, to find out more, please visit: https://aws.amazon.com/about-aws/global-infrastructure/</i>
Amazon.com, Inc., incl. Amazon Web Services Airtel India Reliance Communications Infrastructure Ltd. CenturyLink (formerly Level3 Communications) Telia Carrier Tata Communications, Ltd. Zayo Group, LLC. Cogent Communications, Inc.	Cloud-hosting provider for Multicast Communication Server (MCS) <i>Note: Customers can restrict MCS data flow settings in the internal admin center of GoToAssist Corporate</i>	United States Germany Japan India