

SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE BOLD360AI SERVICE



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In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at <https://www.logmeininc.com/gdpr/resource-center>.

Grasshopper

Sub-Processor Name	Service Type	Country
Equinix, Inc. Switch, Inc.	Third-party co-location hosting providers for Grasshopper	United States
Amazon.com, Inc., Incl. Amazon Web Services	Cloud hosting provider for core and communication services	United States
Nuance Communications, Inc.	Voice-to-text functionality for voicemails	United States
Aflalo Communications, Inc.	Third-party service to submit and save scripts for professional greeting recordings	United States Canada
DocuSign, Inc.	Utilized to facilitate telephone number porting requests	North America Europe
PubNub, Inc.	Push notifications to user mobile devices	United States Europe Asia Note: connections are automatically routed and handled by the nearest data center for response and throughput.
Urban Airship, Inc.	Push notifications to user mobile devices	United States