

# BOLDCHAT/BOLD360/BOLD360 AI



Updated August 2021

Bold is now owned by [Genesys](#). The following links are the new homes for Bold privacy and security documentation:

- SOC-3 - <https://www.genesys.com/media/2020-CES-SOC3-Report-Final.pdf>
- GDPR - <https://www.genesys.com/media/bold360-gdpr-compliance-en.pdf>
- Sub-processors - <https://www.genesys.com/media/bold360-subprocessors-en.pdf>
- ISO27001 - <https://www.genesys.com/media/final-ISO27K-CES-Cert-2020.pdf>
- SPOC - <https://www.genesys.com/media/bold360-spoc-en.pdf>