SUB-PROCESSORS USED TO PROVIDE THE CORE FUNCTIONALITY OF THE GOTOASSIST SERVICE

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In addition to the Sub-processors identified below, LogMeIn may utilize the affiliates listed in the LogMeIn Affiliates Sub-Processor Disclosure located at https://www.logmeininc.com/gdpr/resource-center.

GoToAssist Service Desk

Sub-Processor Name	Service Type	Country
Equinix, Inc. and Switch, Inc.	Third-party co-location hosting providers for GoToAssist Service Desk	United States
SendGrid, Inc.	Product-related email communication platform	United States
Splunk, Inc.	Storage of logging events used for report generation	United States
Intercom, Inc.	Customer engagement/messaging platform	United States

GoToAssist Remote Support

Sub-Processor Name	Service Type	Country
Equinix, Inc. Switch, Inc.	Third-party co-location hosting providers for GoToAssist RS Services	United States
Amazon.com Inc., incl. CloudFront	Content Delivery Network (CDN) *Note: No Customer Content is handled via the CDN*	Worldwide* *will connect users to the nearest edge server based on IP location, to find out more, please visit: https://aws.amazon.com/about-aws/global-infrastructure/*
Amazon.com, Inc., Incl. Amazon Web Services	Code repository and cloud-hosting provider for endpoint delivery and cloud recordings	United States
SendGrid, Inc.	Product-related email communication platform	United States

Splunk, Inc.	Storage of logging events used for report generation	United States

GoToAssist SeeIt

Sub-Processor Name	Service Type	Country
Amazon.com, Inc., Incl. Amazon Web Services	Cloud-hosting provider for GoToAssist SeeIt	United States
Clickatel, Inc.	Product related SMS invites communication platform	United States
SendGrid, Inc.	Product related email communication platform	United States
Splunk, Inc.	Storage of logging events used for report generation.	United States
TokBox, Inc.	Video transmitting and playback	United States

GoToAssist Corporate

Sub-Processor Name	Service Type	Country
Equinix, Inc. and Switch, Inc.	Third-party co-location hosting providers for GoToAssist Corporate	United States
Amazon.com, Inc., incl. CloudFront	Content Delivery Network (CDN) Note: No Customer Content is handled via the CDN	Worldwide* *CDN will push users to the nearest edge server based on IP Geo.
Amazon.com, Inc., Incl. Amazon Web Services Airtel India Reliance Communications Infrastructure Ltd. CenturyLink (formerly Level3 Communications) Telia Carrier Tata Communications, Ltd. Zayo Group, LLC. Cogent Communications, Inc.	Cloud-hosting provider for Multicast Communication Server (MCS) *depends on customers region restriction settings of MCS in internal admin center of G2AC	United States Germany Japan India