

Monitor

Gain Complete Control and Minimize Downtime

Base

Fast, Secure HD Remote Access

Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and to provide on-demand support without end user interruption

Monitor

Feature	Benefit
Device Discovery – Discover all devices on your network within minutes and detect new devices immediately	<ul style="list-style-type: none"> • Get a single pane of glass view into your IT infrastructure • View changes to your IT infrastructure instantly and keep a constant pulse on what's working and what's not
Availability Alerts – Receive a status alert within 60 seconds when any managed device on your network goes offline	<ul style="list-style-type: none"> • Stay ahead of outages and fix issues faster with instant email and in-product status alerts • Receive alerts via your preferred work method with Slack and PagerDuty integrations available
Proactive Monitoring – Provide network-wide visibility to quickly pinpoint, troubleshoot and resolve concerns before they become problems	<ul style="list-style-type: none"> • Gain immediate ROI by staying ahead of outages and keeping your employees or customers up and running • Fix issues faster when problems do arise • Save time and optimize resources without needing to manually dig into network performance issues
Device Drill Down – View up/down status, operating system, hardware information, network adapters and analytics data for each managed device	<ul style="list-style-type: none"> • View second-by-second CPU utilization, memory usage, disk space, network information and more to gain an understanding of normal operations and get ahead of any outages or issues
Critical Uptime Reporting – View critical up/down status for each managed device and see how long it's been since a specific device was up/down	<ul style="list-style-type: none"> • Easily justify equipment upgrades by pinpointing troublesome devices • Troubleshoot faster when problems arise
Auto-Mapping – Automatically discover all devices with an IP address on your networks and easily view device types, names and critical manufacturer information	<ul style="list-style-type: none"> • Get a better understanding of what types of devices are on your network with immediate device recognition • Enhance security by discovering unsanctioned or unsecure devices connecting to your network
Manage and Unmanage Devices – Once all devices are discovered on your network, choose which ones you'd like to keep an eye on and manage	<ul style="list-style-type: none"> • Manage and pay for only the devices that matter most • View full drill-down into each managed device • Enable alerting capabilities for managed devices
Any Browser Access – Access your network infrastructure from any computer, on any browser, from anywhere	<ul style="list-style-type: none"> • Rest easy knowing you're always only a few clicks away from viewing your network infrastructure without stepping foot into the office
SaaS Operation – Simple and intuitive agent-based deployment with no server installation required	<ul style="list-style-type: none"> • Save time, money and man-hours by eliminating the need for maintenance and incompatibility
Advanced Scripting – Use the Central Monitor Agent to run CMD or PowerShell commands	<ul style="list-style-type: none"> • Enable remote remediation capabilities and automate tasks via CMD or PowerShell • Eliminate repetitive tasks and seamlessly run scripts to various endpoints • Fight fires quickly, write quick scripts for single use and write formal production level scripts that will maintain your services for years
Third-Party Integrations – Integrate with Slack or PagerDuty	<ul style="list-style-type: none"> • Improve your monitoring experience by integrating with Slack and PagerDuty to work the way you work
HTTP Requests – Test website availability by sending a request and recording the response	<ul style="list-style-type: none"> • Permit intermediate network elements to improve or enable communications • Improve response time, reduce network traffic and facilitate communications • Reveal server and connectivity problems • Check if certain devices can connect to certain websites (for example, sites behind VPNs or specific domains)
Pings – Send a signal to any device to check if the host is available or to measure how long the response takes	<ul style="list-style-type: none"> • Gain an understanding of which devices are reachable and unreachable • Learn about potential problems and points of failure to address them quickly in the future
Restart Machine – Restart devices from anywhere	<ul style="list-style-type: none"> • Resolve simple issues with the ability to restart any device from anywhere