Automation
Bring business productivity to the next level

Base

Fast, Secure HD Remote Access
Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

Automation

Feature	Benefit
One2Many Automated Task Management - Install software, distribute files, run scripts and automate manual tasks across multiple computers simultaneously	• A mass deployment tool that offers automation, machine maintenance, and task delivery • Deploy and automate routine IT tasks to increase productivity, optimize resource allocation, and maximize security • Take back your time and be an IT hero with automated task management capabilities • Automate manual tasks and get back to the bigger projects that matter most • Reduce IT cost and save time by automating redundant, manual processes
Advanced Scripting - Run PowerShell, a more powerful command-line shell and scripting language across multiple computers simultaneously	• Eliminate repetitive tasks and run scripts, install software, and push files to multiple computers at once • Save time and reduce IT cost by running CMD or PowerShell commands across multiple computers at the same time
Proactive Alerts – Set up, monitor, and take action on alerts	• Take your IT support from reactive to proactive • Receive critical system alerts in real-time and address potential issues before they occur • Monitor computer health and take action on alerts to resolve concerns before they become problems • Monitor any software/hardware changes including hard drive errors and stay ahead of risks • Set up alerts for performance (CPU), maintenance (folder size, file size), and general supports (if a user installed software, missing hardware)
Self-Healing Alerts – Combine proactive alerts with One2Many automated task management	• Combine proactive alerts with One2Many to prevent the need to address the same issue more than once • Enable common problems to solve themselves • Add solutions ahead of time, allowing the alert to solve the problem without any human intervention
Premium Customer Support – advanced training, onboarding, and support provided by our product and customer success team	• Receive personalized training and onboarding from a Customer Success Manager to ensure you're getting the most out of Central * • Receive access to a premium customer support phone number that's managed by a team of U.S.-based account managers ** • Receive access to quarterly Master Class trainings and Expert Hours hosted by our product and customer success teams *Minimum purchase of $5,000 required **Purchase 3 modules