Security
Take Control and Mitigate Risk of Cyber Threats

Base

Fast, Secure HD Remote Access
Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

Security

Feature	Benefit
Patch Management - Identify, approve and deploy patches to one or multiple devices	• Quickly identify vulnerable third-party applications and automatically deploy patches to keep your software up-to-date and protected against threats • Perform multiple updates simultaneously behind the scenes with no interruption to end users • Schedule and push out critical software updates during off hours • Automate software updates on remote computers to save time • Securely deploy Windows and application updates to out-of-date endpoints
Windows Updates - Automatically update your systems at the same time and schedule updates for anytime	• Centrally manage and view your Windows updates status, including when a new update is available • Provide service packs and patches for the Windows operating system and other Microsoft software • Update drivers for popular hardware devices
Application Updates - Easily and automatically deploy third-party application updates to out-of-date devices	• Get a clear view into out-of-date software and better manage your IT assets • Monitor computers for software that is outdated or at risk, including Adobe, Java, web browsers and more • Push software updates directly through the LogMeIn dashboard to all or select computers and groups • Manage and perform multiple updates silently without interruption to end users or remote computers • Automate software updates on remote computers to prevent future issues • Gain greater insight into a broader array of software on every computer in your LogMeIn dashboard • Spend less time on maintenance and more time on strategy thanks to streamlined updates • Gain stronger confidence in the security of your endpoints through proactive management of issues • Gain flexible, efficient control over your networks with automated and scheduled updates
Anti-Virus Management - Easily monitor and manage anti-virus software	• Request status updates, view a list of threats, initiate scans, and more • See all the issues that exist with a computer, a list of ways to solve those issues, and a quick link to remote into the computer to fix the errors • Manage the anti-virus software you already have deployed or take advantage of our built-in anti-virus license software and keep all your managed computers secure • Save time and money with anti-virus software included within our Security module • Receive alerts if there are any threats • Manage anti-virus software from a single dashboard • Identify which endpoints need updates or patches
Premium Customer Support - advanced training, onboarding, and support provided by our product and customer success team	• Receive personalized training and onboarding from a Customer Success Manager to ensure you're getting the most out of Central * • Receive access to a premium customer support phone number that's managed by a team of U.S.-based account managers ** • Receive access to quarterly Master Class trainings and Expert Hours hosted by our product and customer success teams *Minimum purchase of $5,000 required **Purchase 3 modules