

Remotely access your endpoints with LogMeIn Central.

What is LogMeIn Central?

LogMeIn Central is a robust endpoint monitoring and remote access solution. With LogMeIn Central, you can remotely manage and access your endpoints to reduce downtime, boost security and raise productivity.



Reliable remote access

How to start a remote session

Connect to your computer through your Central account:

1. Go to www.LogMeIn.com.
2. Log in to your account using your LogMeIn ID (email address) and password. The Computers page is displayed.
3. On the Computers page, click the computer you want to access. LogMeIn will attempt to make a connection to the host. You will be prompted to authenticate (enter login credentials) to the host.



Increased security



Higher productivity

■ **Tip:** Control-click or middle-click the computer you want to access to open the session in a new browser tab. On a Mac, use Command-click.

4. Log in to the computer using the appropriate authentication method:
 - If prompted, enter the username and password you would enter if you were sitting in front of the host computer.
 - If prompted, enter the Computer Access Code that was created when LogMeIn was installed on the host computer.



Simple user experience

Remember: Do not enter your LogMeIn ID and password. This will result in Error 1326 or Error 5 (incorrect username and password).

Your session begins upon successful authentication. The first time you start a remote session you may be asked to install the LogMeIn Client browser plug-in on the computer you are using to initiate the remote session.

Connect to your computer through the LogMeIn Client desktop app:

Connect directly to host computers in your LogMeIn account from your PC or Mac using the LogMeIn Client desktop app.

You can connect to any computer that meets these conditions:

- LogMeIn host software is installed and running on the host
- The host is turned on
- The host is connected to the internet
- The host is not in Sleep mode or Hibernation mode

■ **Tip:** Wake On LAN is only available from LogMeIn.com

- The host is not being controlled by another LogMeIn user

Note: Multiple users can connect to a host simultaneously; however, only a single remote user can control it. For example, one user can remote control a computer while another uses *File Manager* or *Management Tools*. To use these separate features:

1. Open the LogMeIn Client desktop app.
 - a. Click the LogMeIn icon located in your system tray (or menu bar) and select **Connect to computers**.
 - b. Or, using the Start menu or Finder, open the **LogMeIn Client**.
Can't find the LogMeIn Client desktop app? [Download the app](#).
2. Log in to your account using your LogMeIn ID (email address) and password. The computer list is displayed.
3. Click the computer you want to access and select an action.

■ **Tip:** To connect to a specific computer automatically when the LogMeIn Client starts, select the computer and the default action under **View > Options > General > Connect to...**

LogMeIn will attempt to make a connection to the host. You will then be prompted to authenticate to the host.