

Security

Take control and mitigate risk of cyber threats.

Base

Fast, Secure HD Remote Access

Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

Security

Feature	Benefit
<p>Patch Management Identify, approve and deploy patches to one or multiple devices</p>	<ul style="list-style-type: none"> Quickly identify vulnerable third-party applications and automatically deploy patches to keep your software up-to-date and protected against threats Perform multiple updates simultaneously behind the scenes with no interruption to end users Schedule and push out critical software updates during off hours Automate software updates on remote computers to save time Securely deploy Windows and application updates to out-of-date endpoints
<p>Windows Updates Automatically update your systems at the same time and schedule updates for anytime</p>	<ul style="list-style-type: none"> Centrally manage and view your Windows updates status, including when a new update is available Provide service packs and patches for the Windows operating system and other Microsoft software Update drivers for popular hardware devices
<p>Application Updates Easily and automatically deploy third-party application updates to out-of-date devices</p>	<ul style="list-style-type: none"> Get a clear view into out-of-date software and better manage your IT assets Monitor computers for software that is outdated or at risk, including Adobe, Java, web browsers and more Push software updates directly through the LogMeIn dashboard to all or select computers and groups Manage and perform multiple updates silently without interruption to end users or remote computers Automate software updates on remote computers to prevent future issues Gain greater insight into a broader array of software on every computer in your LogMeIn dashboard Spend less time on maintenance and more time on strategy thanks to streamlined updates Gain stronger confidence in the security of your endpoints through proactive management of issues Gain flexible, efficient control over your networks with automated and scheduled updates
<p>Antivirus Management Easily monitor and manage antivirus software</p>	<ul style="list-style-type: none"> Request status updates, view a list of threats, initiate scans, and more See all the issues that exist with a computer, a list of ways to solve those issues, and a quick link to remote into the computer to fix the errors Manage the antivirus software you already have deployed or take advantage of our built-in antivirus license software and keep all your managed computers secure Save time and money with antivirus software included within our Security module Receive alerts if there are any threats Manage antivirus software from a single dashboard Identify which endpoints need updates or patches
<p>LogMeIn Antivirus Powered by Bitdefender Powerful antivirus with heuristic-analysis that protects from viruses, malware, ransomware, and sophisticated online threats</p>	<ul style="list-style-type: none"> Ensure your endpoints are protected with world-class security and control Customize your antivirus protection with configurable policies Consolidate your antivirus into Central for a single pane of glass view into your endpoint infrastructure Give or rescind capabilities to users with Firewall protection
<p>Premium Customer Support Advanced training, onboarding, and support provided by our product and customer success team</p>	<ul style="list-style-type: none"> Receive personalized training and onboarding from a Customer Success Manager to ensure you're getting the most out of Central* Receive access to a premium customer support phone number that's managed by a team of U.S.-based account managers** Receive access to quarterly Master Class trainings and Expert Hours hosted by our product and customer success teams <p>*Minimum purchase of \$5,000 required **Purchase 3 modules</p>